Here is your UnitedHealthcare Global ID Card

WORLDWIDE 24-HOURS A DAY

When traveling, you can now feel confident that you are in safe hands if an emergency arises. UnitedHealthcare Global provides medical, security and travel-related assistance services.

Always carry your Identification Card with you. Listed on the back of the card are the telephone numbers for the worldwide UnitedHealthcare Global network. When you call, be prepared to provide your ID number, organization’s name, your name and a description of the situation.

MEDICAL ASSISTANCE SERVICES
Worldwide Medical and Dental Referrals
Facilitation of Hospital Payments
Transfer of Information to Medical Providers
Medication and Vaccine Transfers
Dispatch of Doctors and Specialists
Transfer of Medical Records
Continuous Updates to Family, Employer and Home Physician
Hotel Arrangements for Convalescence
Replacement Corrective Lenses and Medical Devices

TRAVEL ASSISTANCE SERVICES
Replacement of Lost or Stolen Travel Documents
Emergency Travel Arrangements
Transfer of Funds
Legal Referrals
Translation Services
Message Transmittals

WORLDWIDE DESTINATION INTELLIGENCE
Pre-Travel Information
Travel and Health Information
Security Intelligence

NATURAL DISASTER SERVICES
Natural Disaster Evacuation
Transportation to Departure Points
Transportation After Natural Disaster Evacuation

MEDICAL EVACUATION AND REPATRIATION SERVICES
Emergency Medical Evacuations
Transportation to Join a Hospitalized Member
Return of Dependent Children
Transportation After Stabilization
Repatriation of Mortal Remains

PERSONAL SECURITY SERVICES
Political Evacuation Services
Security Evacuation Services
Transportation After Political or Security Evacuation

FREQUENTLY ASKED QUESTIONS:
WHO IS UNITEDHEALTHCARE GLOBAL? UnitedHealthcare Global assists travelers worldwide by utilizing highly trained, multilingual coordinators in conjunction with an extensive information and communication system to provide medical and travel-related assistance.

WHEN SHOULD I CONTACT UNITEDHEALTHCARE GLOBAL? Coordinators are available 24-hours a day, every day of the year. Many times people assume that the services are to be used only in serious cases. Be assured that UnitedHealthcare Global is there to help you with any type of problem regardless of the severity.

WHAT IF LOCAL MEDICAL FACILITIES ARE INADEQUATE? If, through our medical management, it is determined that local medical providers are inappropriate for treatment, UnitedHealthcare Global will arrange for a medically safe evacuation to a facility capable of providing the necessary care.

WHAT HAPPENS IF I AM HOSPITALIZED? It is important to notify UnitedHealthcare Global as soon as possible so your treating physician can be contacted to assess your condition and treatment plans to ensure your safe recovery. UnitedHealthcare Global will then update your family, employer/organization and personal physician as appropriate and assist you until you have returned home or have received final treatment.

Detach and carry with you at all times.

<table>
<thead>
<tr>
<th>Country</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Australia</td>
<td>1 800 127 907</td>
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<tr>
<td>Brazil</td>
<td>0044 20 41 20 12</td>
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<tr>
<td>China (northern)</td>
<td>0041 66 02 02 02</td>
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<tr>
<td>China (southern)</td>
<td>0041 66 02 02 02</td>
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<td>Dominican Republic</td>
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<td>Israel</td>
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<tr>
<td>Italy</td>
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</tbody>
</table>

UnitedHealthcare Global Emergency Response Center:
United States +1-410-453-6330 (Reverse Charges Accepted)
TOLL FREE ACCESS - The numbers below must be dialed from within the country

If your location is not listed on the call will not go through call the 24-hour Emergency Response Center collect (reverse charges accepted).

Australia 1 800 127 907 Japan 0053 11 4065
Brazil 090 891 2734 Mexico 001 800 101 0061
China (northern) 108868900 522 0218 Philippines 1 800 1 111 0503
China (southern) 10811900 522 0218 Singapore 800 110 0452
Dominican Republic 1 888 867 0077 South Africa 0800 0 92270
France 0800 90 8506 Spain 900 98 4467
Germany 0800 1 814100 Switzerland 0800 55 6029
Hong Kong 96 4421 Thailand 001 800 11 471 0661
Israel 1 800 41 0172 U.K. 0800 252 074
Italy 800 077 204 U.S. & Canada 1 800 527 0218

* Dial the first portion of phone number, wait for tone, and then dial remaining numbers.
For a complete list, go to the Global Intelligence Center: https://members.uhgob.com